



From Conflict to Creative Collaboration: A User's Guide to Dynamic Facilitation

Rosa Zubizarreta

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A detailed user's guide for organizational consultants, facilitators, and mediators.

As group facilitators, we can use methods like Open Space Technology, Future Search, and World Cafe to reliably evoke "group magic" when working with larger groups. Yet how can we tap into the generative power of self-organization when working with smaller groups -- especially ones facing complex and conflict-laden issues?

In *From Conflict to Creative Collaboration: A User's Guide to Dynamic Facilitation*, collaboration consultant Rosa Zubizarreta introduces a highly effective and agile way to welcome task groups into a co-creative "flow zone" -- where participants create practical and innovative solutions while building trust, empathy, and authentic community.

Zubizarreta describes a ground-breaking facilitation approach for transforming unproductive group friction into world-class teamwork and innovation, which will allow them to be more effective at drawing out group creativity.



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