

Corporate Performance Management Best Practices: A Case Study Approach to Accelerating CPM Results

Bob Paladino

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Business improvement best practices and a proven methodology for improving corporate performance management, illustrated through a high performing program including numerous team case studies

Corporate performance management consists of a set of processes that help organizations optimize their business performance. It provides a framework for organizing, automating and analyzing business methodologies, metrics, processes and systems that drive business performance. *Corporate Performance Management Best Practices* will help your organization benchmark itself against the best.

- Written by the winner of three globally accepted performance management awards
- Focuses on a single case study chronicling a health care system's corporate performance management journey
- Explores how the use of corporate performance management methods has created significant and broad based improvements in patient satisfaction scores, medical outcomes, people development, and corporate shared services and clinical processes

Revealing practical techniques that can be adopted at all levels of an organization, from facilities manager to HR manager to CFO to CEO, *Corporate Performance Management Best Practices* provides a proven implementation model that accelerates breakthrough results.



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